



Wilmington (HQ), DE
United States
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[Contact \(rocket.chat\)](#)

August 18, 2022

To whom it may concern,

Rocket.Chat is committed to information security and has been working to enhance its controls and protect customer data.

Information and data security are one of our top priorities and to attest it we are currently pursuing **SOC 2 Type II report** and therefore assessing and revising our controls against the five Trust Services Criteria from SOC 2: security, availability, processing integrity, confidentiality, and privacy.

This letter confirms we are concentrating efforts on getting our SOC 2 Type II report and we expect to obtain it **by June, 2023**.

Rocket.Chat is committed to getting its SOC 2 attestation by the mentioned date but reserves the right to extend the deadline in case of unforeseeable and/or uncontrollable circumstances.

Sincerely,

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